

The Checktrade Report

Johnson Building Services

12 April 2013

Johnson Building Services



Johnson Building Services offers a comprehensive carpentry and building service to meet all requirements for maintenance and improvements to your home. From minor repairs to extensions and renovations, we provide a professional and reliable service to the highest of standards. Regardless of the size or nature of the project, we provide advice, planning and management, from design to completion.

As a smaller company our reputation is very important to us, with much of our work coming from customer recommendations.

About This Report

Johnson Building Services are members of the consumer information service Checktrade. Checktrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checktrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

Useful Contact Information

Name	Mr Steve Johnson
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Telephone	023 9252 3493
Mobile	07870 630111
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Web	www.johnsonbuildingservices.co.uk

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at www.checktrade.com/JohnsonBuildingServices If you have any further questions about this Report or member please call us on **0800 028 2294**.

Your Feedback Counts

To date we have received **844,609** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at www.checktrade.com/JohnsonBuildingServices for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

The Checkatrade Report

Johnson Building Services

12 April 2013

Feedback Summary



What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend this tradesperson.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **224821**

Member Since: **20 October 2011**

Total Feedback: **50**

ü **Recommended**

ü **Vetted**

ü **Monitored**

Vetting

Interviewed: **On 13 October 2011**

Limited Company: **No**

VAT Registered: **No**

Public Liability Insurance: **Current - Verified on 8 August 2012**

Insured by: **MMA Insurance**

Coverage Amount: **2,000,000**

Accreditations: **Buy With Confidence, Federation of Master Builders, Glass & Glazing Federation Insurance, Trustmark**

References

Received as part of the vetting process upon application for Checkatrade membership.

Trader Reference

We know of them as being a reputable company.

[Trader in Fareham, 20 October 2011](#)

Punctual service, needed oak work top installed and up-stands, carpentry work done on site. Informative and kept me involved in decision on how I would like it finished. Quality job.

[Customer in Gosport, 20 October 2011](#)

Renovating Home

Excellent workmanship and service throughout the renovation of my home. The project management and organisation was second to none. Steve was very approachable and friendly, and worked with me to give me the end result I hoped for. I would highly recommend this company.

[Customer in Fareham, 20 October 2011](#)

Tiling and Decorating

Johnson building services are very reliable and carry out work at a high standard. Would be happy to recommend. Fair price.

[Customer in Fareham, 20 October 2011](#)

Kitchen

First class work ethic, preparation, planning and execution of work. To a very high standard. We feel that nobody could have made a better job of our kitchen and are well impressed with the end result. Definitely highly recommend Mr Johnson.

[Customer in Rvde, 20 October 2011](#)

The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

The Checkatrade Report

Johnson Building Services

12 April 2013

Customer Feedback

The **25** most recent feedback submissions from the public for **Johnson Building Services**. Their entire feedback history can be read freely at www.checkatrade.com/JohnsonBuildingServices.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
Kitchen floor repair. Kept to time, talked me through each stage, made sure I was happy and understood what he did. Customer in Gosport, 26 March 2013	10	10	10	9	9.8
Installed Oak flooring to lounge, dining room and hall, including new skirting board and a rchitrave. Very happy with the end result! Steve did an excellent job! I would highly recommend him and use his company again. Customer in Gosport, 15 March 2013	10	10	10	10	10
Installed 10 internal oak doors. Yet again a good job for a fair price. Steve is a skilled and conscientious worker. I would definately use him again and recommend to others. Customer in Gosport, 15 March 2013	10	10	10	10	10
Complete kitchen renovation, including installation of French doors and tiling. The kitchen was completed to a high standard and I am very happy with the result. Steve went the extra mile to make sure that I could achieve the look I wanted, including re plastering walls, replacing ceiling and hiding unsightly old pipe work. All aspects of the work have been completed with great care and	10	10	10	10	10

The Checkatrade Report

Johnson Building Services

12 April 2013

<p>attention to detail. I would certainly recommend Johnson Building Services, Steve is helpful, polite, punctual and offers a very good and well priced service.</p> <p>Customer in Gosport, 22 February 2013</p>					
<p>Installing new kitchen with associated electrical work.</p> <p>Exceeded expectations! A very good attention to detail and nothing was to much trouble. An exceptionally clean and tidy worker. Thoroughly recommended.</p> <p>Customer in Lee-on-the-Solent, 25 January 2013</p>	10	10	10	10	10
<p>Complete bathroom renovation.</p> <p>Steve worked really hard to complete the bathroom by Christmas, the extra time and effort he put in was above and beyond what we could have expected. The work was completed to a very high standard and we are all delighted with the result. We were so pleased with the work and Steve's manner, that we have asked him to completely renovate the kitchen and lay wooden floor in the sitting room. I would not hesitate to recommend him.</p> <p>Customer in Gosport, 23 December 2012</p>	10	10	10	10	10
<p>Bathroom renovation.</p> <p>Excellent service, would recommend Steve strongly for any job as he shows dedication and commitment second to none.</p> <p>Customer in Lee-on-the-Solent, 21 December 2012</p>	10	10	10	10	10
<p>Complete bathroom renovation.</p> <p>Excellent in every aspect of work. A true craftsman.</p> <p>Customer in Gosport, 29 November 2012</p>	10	10	10	10	10
<p>Downstairs toilet refurbishment.</p> <p>Always efficient, excellent quality of workmanship and great price. Would definitely recommend Steve.</p> <p>Customer in Waterlooville, 17 November 2012</p>	10	10	10	10	10
<p>Boiler and radiator replacement</p>	10	10	10	10	10

The Checkatrade Report

Johnson Building Services

12 April 2013

Polite, efficient, tidy, happy with the work. Customer in Gosport, 16 November 2012					
Electrical modifications Very pleased with the polite and efficient service, all work completed to a good standard, would definitely use again. Customer in Gosport, 13 November 2012	10	10	10	10	10
Conservatory replacement, new toilet, interior decorated, including floor tiled. We are incredibly happy with both the service provided and the high standard of work. We will definitely be recommending Steve to family and friends. Customer in Portsmouth, 4 November 2012	10	10	10	10	10
Tiling, finishing and decoration of conservatory. Steve once again proved to be a great choice, tiling and decorating my new conservatory to perfection. Came in on time and budget with an excellent finish. Customer in Waterlooville, 26 October 2012	10	10	10	10	10
Decoration of hallway. Steve's workmanship, time keeping and cleanliness is of 100 percent excellence. Highly recommended. Customer in Gosport, 13 September 2012	10	10	10	10	10
Repairs to damaged conservatory base. Very pleased with the work Steve carried out and would highly recommend. Customer in Waterlooville, 28 August 2012	10	10	10	10	10
Installation of 7 internal doors Excellent service, clean, tidy, friendly, intend to use again on another project. Customer in Gosport, 23 August 2012	10	10	10	10	10



Consumer Hotline: 0800 028 2294

Page 6 of 9

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Where reputation matters

The Checkatrade Report

Johnson Building Services

12 April 2013

<p>Replace kitchen worktops and fit sink/hob.</p> <p>Excellent job, very courteous and personable trades person. Highly recommended and will use again.</p> <p>Customer in Lee-on-the-Solent, 13 August 2012</p>	10	10	10	10	10
<p>Modifications to staircase, including new handrails, new posts and spindles.</p> <p>Excellent.</p> <p>Customer in Gosport, 5 August 2012</p>	10	10	10	10	10
<p>Installed laminate work tops and upstand.</p> <p>Very happy with the service given, not overpriced and quality work given. Very friendly and tidy, too. Will use again in future.</p> <p>Customer in Gosport, 30 July 2012</p>	10	10	10	10	10
<p>Plasterboard repairs and plastering in bedroom.</p> <p>Excellent service.</p> <p>Customer in Gosport, 29 July 2012</p>	10	10	10	10	10
<p>Fixed kitchen tap.</p> <p>Steve came round to quote on my bathroom and I had a faulty tap in kitchen that he repaired for free and arrived when agreed. Very reliable.</p> <p>Customer in Gosport, 21 July 2012</p>	10	10	10	10	10
<p>Trimming, re-hanging and adjustments to internal doors, fitting Yale lock to external door.</p> <p>We were very impressed with Steve's workmanship and attitude throughout. We selected 3 local traders (all highly recommended on Checkatrade) to quote for trimming and re-hanging doors following recent carpet fitting. One failed to turn up at the time arranged and the other didn't return our call but Steve was definitely third time lucky! Although he was extremely busy, he responded to our message almost immediately, visited to provide</p>	10	10	10	10	10

The Checktrade Report

Johnson Building Services

12 April 2013

<p>a quote that evening and gave up his Sunday just two days later to do the work. He was very professional, did an excellent job and left the place cleaner than it was when he arrived!</p> <p>Customer in Gosport, 15 July 2012</p>					
<p>Work completion on all interior doors.</p> <p>I chose Steve again because of his precise workmanship tidiness and good manners. I would recommend this company.</p> <p>Customer in Gosport, 12 July 2012</p>	10	10	10	10	10
<p>Fitted a 5 metre range of sliding wardrobe doors</p> <p>Steve listened carefully to my requirements and carried out the job perfectly. I was very pleased with the outcome. I am happy to recommend this company. I am also considering using him again for other projects</p> <p>Customer in Gosport, 9 July 2012</p>	10	10	10	10	10
<p>Installed new soakaway drainage and guttering.</p> <p>Standard of work excellent. Have used Steve on 3 previous jobs and will use him for any other work. Would recommend him.</p> <p>Customer in Fareham, 28 June 2012</p>	10	10	10	10	10
Date joined Checktrade		20 October 2011			
Total amount of customer feedback		50			
Date of last feedback		10 April 2013			
Number in the last 6 months		13 feedback averaging 10			
Average Score		10			

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Johnson Building Services

12 April 2013

Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0800 028 2294** or visit our web site at **www.checkatrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checkatrade.com/JohnsonBuildingServices**.
- ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.